AARON P. FRENCH

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Summary

A creative, quality-minded analyst and project manager with experience programming applications covering a broad range of functional areas. Knowledgeable in a multitude of computer languages and software packages on multiple hardware/OS platforms. Ability to manage multiple tasks and people; efficient in organizing and prioritizing assigned duties; experienced in leading group projects. Dependable, reliable worker; intent on contributing to the company's success through hard work and excellent customer service.

Qualification Highlights

- Proven commitment to further my leadership and management skills
- Strong knowledge in software design and database development
- Computer programming languages: C, C#, VB, VB.Net, ASP.NET
- Applications: Visual Studio, Adobe Photoshop, SQL Management, IIS, Microsoft Power BI, Crystal Reports, SQL Reporting Services
- Computer systems: Active Directory and Microsoft SharePoint
- Comfortable developing programs and methodology to enhance routine processes
- Skilled in working in a team based environment and as an individual
- Support: customer facing, organized and experienced

Experience

8/18 - Present **Manager of PMO (Promoted)** Magna International, Holland, MI

1/18 – 8/18 **Manager of Business Analysis North America** Magna International, Holland, MI

- Lead a team of international business analysts
- Improved team productivity while improving customer relations
- Directed key performance initiatives
- Pioneered governance model for Business Intelligence
- Involved in team interview and hiring process

8/13 – 12/17 **Senior Business Analysis/Project Management** Promoted to Senior 2017 Magna International, Holland, MI

- Oversee project management and implementation
- Increased customer interaction and solution architecture
- Initiated and maintain a team collaboration and improvement club
- Responsible for maintaining team resources and time management
- Manage project budget and finances
- Developed excellent SharePoint and InfoPath skills
- Experience with working with remote team members
- Participate in global policy procedure implementation and architecture

2007 - 2013 **Application Systems Analyst** Humphrey Companies, Grandville, MI

- Design, document, develop, deploy and maintain several self-created .NET Intranet based applications
- Deploy and maintain Microsoft Office SharePoint Portal 2010

- Design and maintain Microsoft SQL 2012 databases
- Design and maintain MSSQL Reporting Services
- Work with multiple department teams and team leaders to develop customized applications
- Implemented paperless processes to enhance productivity and time reductions
- Utilize networking skills to support Network Administrator with multiple system enhancements

2003 - 2007   **Network Analyst**   United Bank of Michigan, Grand Rapids, MI
- Maintained all aspects of computer operation including: repair, software installation, network maintenance, customer helpdesk and employee helpdesk
- Through the use of my data capture programs and databases I was able to reduce hours of daily paperwork maintenance to a computer automated process
- Train customers and employees on software operation regularly
- Project management and development of database logs to help maintain statistical measurements and increased productivity

2001 - 2003   **Retail Banking Processor**   United Bank of Michigan, Grand Rapids, MI
- Increased productivity by converting paperwork processes to computer oriented spreadsheets and database on my own initiative
- Work consistently in a team environment to accomplish tasks
- Work independently on several projects throughout the year
- During the summer I traveled between branches as a Customer Service Representative

Education

B.S., Computer Science, 12/04
Western Michigan University, Kalamazoo, MI

Skills

- Languages: C, C++, VB.NET, C# VB Script, ASP.NET
- Applications: Microsoft Office, Microsoft SharePoint, Visual Studio, Microsoft SQL, IIS 7, Microsoft Reporting Services, Crystal Reports, InfoPath, Power BI
- Software: Design, Programming, Documentation, Testing, Implementation
- Business Analysis: Meeting Facilitation, Requirements Gathering, Customer Service
- Project Management: Resource Management/Planning, Leadership, Project Lifecycle, Process Improvement
- Language: Learning German

Training

SSRS, CSS & SharePoint, 2007 - 2012
Requirements Gathering & Business Analysis, 2014 - 2015
Fundamentals in Leadership I & II, 2016 - 2017
Project Management Fundamentals, 2016
Communication for Leadership & Resolving Workplace Conflict, 2017

Awards

IT Innovation Award, 2014
Magna Global IT Conference